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Parking Company of America Launches Citation Management Platform

Select cities leverage mobile platform functionality

Parking might feel like an inconvenience, but it doesn't have to be. Passport, the industry's leading mobile payment provider, has implemented a citation management platform for all Parking Company of America (PCA) operations in Columbus, Cincinnati, Atlanta, and Dallas.

"Passport's continuous customer support, frequent feature updates, and platform functionality has provided us with the tools to succeed," said **Kathryn Chavez** of Parking Company of America. "The addition of the citation management platform has given us the most efficient solution to enforce parking and manage our operations. We're thrilled to continue our partnership with Passport."

The citation platform provides enforcers the flexibility to go from hand writing citations to using real-time mobile software for printing and issuing citations. The enhancement gives customers the ability to immediately pay their ticket online or with their mobile device once their ticket has been issued.

"Passport's citation platform improves parking operator efficiency and also makes it more convenient for parking customers to manage the citation," said Brandon Rivard, Vice President of Client Success at Passport. "Currently, PCA locations in Columbus have seen a 44% increase of citations issued with the new management platform."

In December 2015, Parking Company of America launched Passport's mobile parking payment app. With the mobile app, users can pay for their parking, receive reminder notifications before the end of their parking session, extend time remotely, and keep track of all parking history.

As cities adapt to changing technology, mobile payment is not only appreciated, but expected. The combination of mobile parking payment technology and a citation management platform will continue to add efficiency to everyday life.

About Passport

Passport is the industry-leading mobile payments company specializing in integrated urban mobility solutions. The company provides feature rich software platforms that offer parking and transit agencies a more effective and efficient way to manage their operations and serve their customers. Passport's smart city solution includes multimodal options by creating an all app solution for public transit riders and parkers. Passport's mobile payment systems are deployed in over 1,000 locations in 47 states and provinces across the US and Canada, with clients such as Chicago, Toronto, and Boston.

Headquartered in Charlotte, NC, Passport is backed by a highly respected group of investors, including Grotech Ventures and Relevance Capital. For more information, please visit www.passportinc.com.

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